

The City has received a number of calls regarding materials that were not picked up by Waste Management (WM) during this past weekend's curbside bulky waste collection event. The City is working with WM to resolve these concerns. WM is still getting to homes in the Halsey/Columbia Hwy area west of 257th. If your materials were rejected for collection, you should find a WM tag posted on your materials or on your door indicating why it was not picked up, along with the WM customer service phone number to call with any concerns (800-808-5901). An example of the tag is shown below. In most cases, these were posted for exceeding the size/volume limit, which is roughly equivalent to one large couch or five full garbage bags. Hazardous materials are another common item that are not accepted and were not picked up. If you feel your materials were rejected for pickup by WM in error, or your material was not collected and not tagged, please contact WM customer service first. If WM is not resolving your concern satisfactorily, please contact Troutdale Public Works at 503-674-3300 for assistance.

Notice

Date _____

Address _____

The materials set out did not meet the collection requirements.

Improperly Prepared Items

Items must be bagged or bundled.

Unacceptable Items

The following items are not accepted as part of the Bulky Waste Collection Event.

Household garbage

Liquids

(dry materials only)

Hazardous material

(Visit Metro's website for hazardous waste drop-off locations: www.oregonmetro.gov/tools-living/garbage-and-recycling)

Paint

TV's

Industrial waste

Engines

Car batteries

Propane tanks

Construction debris

Roofing Material

Broken glass

Fluorescent fixtures & bulbs

Computers & Computer

Accessories

Appliances containing freon

(refrigerators, freezers, air

conditioners, etc.)

Any glass items with

dimensions larger than 2 ft.

by 4 ft. (mirrors, patio doors, etc.)

Other _____

Over size limit

Volumes greater than one large couch or five bags will require a separate pickup scheduled through Waste Management, and will be billed at the appropriate rate. Cleanup event is limited to the equivalent of one **large couch or five bags**.

Bulky Waste Collection Event is for residential customers only



wmnorthwest.com
1-800-808-5901